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PIP Matrix and Work Plan

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	Outcomes for Children and Families		Applicable CFSR Outcomes or Systemic Factors: Quality Assurance System	
Goal:	Implement the Colorado Practice Model.		Applicable CFSR Items: SF 31	
Maction Stone and Ronchmarks	Person Responsible	Evidence of Completion	Quarter Due	Quarter Completed
Action Step 1.a: Develop county quality practice teams in 6 counties in year one.				
11 a 1 Develor Memorandum of Agreement for use by	Associate Director of Operations (OAD)	Memorandum of Agreement	Q2	
1.a.2. Accept and name the 6 counties that will implement Phase One of the Practice Model.	OAD	List of Phase One counties	Q2	
1.a.3. The Child Welfare Leadership Team (CWLT) will assign a State Child Welfare Manager Lead and State Child Welfare Program Staff to each Phase One county or county grouping.	CWLT	List of Phase One counties with State Child Welfare Program Staff assignments	Q2	
1.a.4. State Child Welfare Program Staff assigned to Phase One counties will be trained in CPI implementation expectations.	OAD	Training agendas and attendance list(s)	Q1	

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Primary Strategy 1	Improve Consistency in Practice and Performance on Outcomes for Children and Families.		Applicable CFSR Outcomes or Systemic Factors: Quality Assurance System	
Goal:	Implement the Colorado Practice Model.		Applicable CFSR Items: SF 31	
Action Steps and Benchmarks	Person Responsible	Evidence of Completion	Quarter Due	Quarter Completed
Action Step 1.a: Develop county quality practice teams in 6 counties in year one.	8			
1.a.5. Hold Kick-off for implementation of the practice model in Phase One counties.	OAD	Attendance list and agenda of Kick-off	February 8, 2011	
1.a.6. Phase One counties will identify the local Quality Practice Team (QPT) for each county.	CW Manager leads assigned to each county	List of Phase One county QPTs	Q1	
1.a.7. The State will train QPTs in Phase One counties regarding continuous quality improvement processes and tools.	OAD	Training curriculum including tools Training dates List of county QPTs that were trained	Q2	

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Primary Strategy 1	Improve Consistency in Practice and Performance on Outcomes for Children and Families.		Applicable CFSR Outcomes or Systemic Factors: Quality Assurance System		
Goal:	Implement the Co	mplement the Colorado Practice Model.		Applicable CFSR Items: SF 31	
Action Steps and Benchmarks	Person Responsible	Evidence of Completion	Quarter Due	Quarter Completed	
Action Step 1.b: Implement county quality practice teams in 6 counties in year two.					
Operational benchmarks (targeted) 1.b.1. Accept no less than 6 counties that apply for Phase Two implementation.	OAD	List of Phase Two counties	Q5		
1.b.2. The CWLT will assign State Child Welfare Program Staff to each Phase Two county or county grouping.	CWLT	List of Phase Two counties with State Child Welfare Program Staff assignments	Q5		
1.b.3. Phase Two county assigned State Child Welfare Program Staff will be trained in CPI implementation expectations.	OAD	Training agendas and attendance list(s)	Q5		
1.b.4. Hold Kick-off for implementation of the practice model in Phase Two counties.	OAD	Attendance list and agenda of Kick-off	Q4		
1.b.5. Phase Two counties will identify the local Quality Practice Team (QPT) for each county.	CW Manager leads assigned to each county	List of Phase Two county QPTs	Q6		

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	Improve Consistency in Practice and Performance on Outcomes for Children and Families.		Applicable CFSR Outcomes or Systemic Factors: Quality Assurance System	
Goal:	Implement the Colorado Practice Model.		Applicable CFSR Items: SF 31	
Action Stens and Benchmarks	Person Responsible	Evidence of Completion	Quarter Due	Quarter Completed
Action Step 1.b: Implement county quality practice teams in 6 counties in year two.	·			
1.b.7. The State will train QPTs in Phase Two counties regarding continuous quality improvement processes and tools.	OAD	Training curriculum including tools Training dates List of county QPTs that were trained	Q6	
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Primary Strategy 1	Outcomes for Children and Families		Applicable CFSR Outcomes or Systemic Factors: Quality Assurance System	
Goal:	Implement the Colorado Practice Model in phases.		Applicable CFSR Items: SF 31	
Action Steps and Benchmarks	Person Responsible	Evidence of Completion	Quarter Due	Quarter Completed
Action Step 1.c: Customize the Colorado Practice Model (CPM) in 6 Phase One counties.				
Operational benchmarks (targeted): 1.c.1. Phase One county QPTs and internal stakeholders will reconcile each county's mission, vision and values to the CPM.	QPT chairs	Copies of Phase One county changed mission vision and values	Q2	
1.c.2. Phase One county QPTs will map safety practices including: screening of referrals, assessments, and service assignment.	QPT Chairs	County mapping document	Q3	
1.c.3. Phase One county QPTs will identify 3 CFSR/PIF strengths and 3 CFSR/PIP areas for improvement.	QPT chairs	List of Phase One county strengths and areas for improvement	Q3	
1.c.4. Phase One county QPTs will map permanency practices.	QPT Chairs	County mapping documents	Q3	
1.c.5. Phase One county QPTs will analyze the business process of each CFSR/PIP strength and area needing improvement to determine the cause of the performance.	QPT Chairs	County QPT analysis	Q4	

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Primary Strategy 1	Improve Consistency in Practice and Performance on Outcomes for Children and Families.		Applicable CFSR Outcomes or Systemic Factors: Quality Assurance System	
Goal:	Implement the Colorado Practice Model in phases.		Applicable CFSR Items: SF 31	
Action Steps and Benchmarks	Person Responsible	Evidence of Completion	Quarter Due	Quarter Completed
Action Step 1.c: Customize the Colorado Practice Model (CPM) in 6 Phase One counties.				
1.c.6. QPTs from Phase One counties will examine the practices that lead to positive safety outcomes.	QPT Chairs	Each county's analysis	Q4	
1.c.7. QPTs will forward county safety practices that lead to positive outcomes to the designated Practice Model Workgroup.	QPT Chairs	Completed document that is submitted	Q5	
1.c.8. The designated Practice Model Workgroup will review, approve and include best safety practices in the Compendium of Practice for dissemination to Phase Two counties.		Compendium of Practice	Q4	
1.c.9. QPTs from Phase One counties will examine the practices that lead to positive permanency outcomes.	QPT Chairs	Each county's analysis	Q5	

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Primary Strategy 1	Outcomes for Children and Families		Applicable CFSR Outcomes or Systemic Factors: Quality Assurance System	
Goal	Implement the Colorado Practice Model in phases.		Applicable CFSR Items SF 31	
Action Steps and Benchmarks	Person Responsible	Evidence of Completion	Quarter Due	Quarter Completed
Action Step 1.d: Customize the Colorado Practice Model in the 6 Phase Two counties.				
Operational benchmarks (targeted): 1.d.1. Phase Two county QPTs and internal stakeholders will reconcile each county's mission, vision and values to the CPM.	QPT chairs	Copies of Phase Two county changed mission, vision and values	Q7	
1.d.2. Phase Two county QPTs will map safety practices including: screening of referrals, assessments, and service assignment.	QPT Chairs	County mapping document	Q8	
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Primary Strategy 1	Outcomes for Children and Families		Applicable CFSR Outcomes or Systemic Factors: Quality Assurance System	
Goal:		QA process that supports the Colorado d all statewide incremental improvements.	Applicable CFSR Items: SF 31 7, 10, 12, 21, 23.	
Action Steps and Benchmarks	Person Responsible	Evidence of Completion	Quarter Due	Quarter Completed
Action Step 1.e: Develop a QA process that informs the State and counties about child, youth and family outcomes.				
Operational benchmarks (statewide): 1.e.1. Develop the quality improvement process framework used by Child Welfare that will include Trails reports, ARD Reports and ARD quality assurance mechanisms.	Child Welfare QA Manager (QAM)	Quality Assurance Process	Q2	
1.e.2. Prepare and disseminate to all counties an Agency Letter that provides information about the PIP, quarterly reporting process, baselines for statewide improvements and a complete copy of the approved PIP.	Associate Director	Copy of Agency Letter	Q1	
Develop report that will be used to monitor outcomes for both county and state performance.	QAM/Research and Evaluation Manger	Copy of Information provided to counties	Q1	
1.e.4. CWLT team will review quarterly reports to monitor county performance on PIP measures.	CWLT	Quarterly reports	Q2	
1.e.5. Counties that demonstrate declining performance below the established standards on PIP measures will	Assigned Child Welfare Staff	Copies of written summary of county contacts	Q1-Q4	

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be contacted by assigned Child Welfare Staff .				
	Assigned Child	Copies of county specific program improvement plan	Q2-Q6	
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Primary Strategy 2:	State supervision of counties will assure that child safety is the		Applicable CFSR Outcomes or Systemic Factors: S1, S2 Applicable CFSR Items 1, 3, 4	
Goal				
Action Steps and Benchmarks	Person Responsible	Evidence of Completion	Quarter Due	Quarter Completed
Action Step 2.a: Assessments will be completed according to State Policy.				
Operational Benchmarks (targeted): 2.a.1. According to job description and responsibility, 4 State Child Welfare Program Staff per year will attend the Child Welfare Training Academy for certification or continuation of existing certification at either the caseworker level or supervisory level.	Permanency Manager	List of names of staff who were certified or who had their certification continued	Q4 Q8	
Operational Benchmarks (statewide): 2.a.2. The Child Protection Task Group of the Child Welfare (CW) Sub-PAC will develop the threshold of county performance related to safety measures including timeliness of investigation, services to prevent removal and completion of the Colorado Assessment Continuum (CAC).	Child Protection Task Group	Copy of approved threshold policy	Q1	
2.a.3. State Child Protection Program Staff (SCPPS) will visit 6 counties per quarter to provide technical	State Child Protection Program Staff	Copies of county summaries for visits that were conducted	Q1-Q8	

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Primary Strategy 2:			Applicable CFSR Outcomes or Systemic Factors: S1, S2	
	State supervision of counties will assure that child safety is the priority of staff during each contact with a child.		Applicable CFSR Items 1, 3, 4	
IACTION STANS AND BANCOMARKS	Person Responsible	Evidence of Completion	Quarter Due	Quarter Completed
Action Step 2.a: Assessments will be completed according to State Policy.				
by SCPPS statt and will include working with the county	State Child Protection Program Staff	Copy of county program improvement plan or county corrective action plan	Q1 – Q8	
improvement plans or corrective action plan to	State Child Protection Program Staff	Copy of county communication discharging the county from the program improvement plan or corrective action plan	Q1 - Q8	
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Primary Strategy 3		ency and Well-Being Outcomes by Increasin ces Irrespective of where in the State the and Family Live.	Systemic Factors: P2, Case Review System	
Goal:	Increase Family In	Increase Family Involvement in Case Planning		Items: 13, 14, 15, 16, 17,
Action Steps and Benchmarks	Person Responsible	Evidence of Completion	Quarter Due	Quarter Completed
Action Step 3.a: Develop, implement and monitor Family Engagement Policy.				
parents, needs and services of children and parents, child and family involvement in case planning, and caseworker visits with children and parents.	Permanency Task Group	Performance levels of various elements.	Q1	
3.a.2. The CW Sub-PAC Permanency Task Group will develop the minimum expectations for family engagement for use by all counties.	Permanency Task Group	Family Engagement Policy	Q2	
3.a.3. Volume 7 rules will be adopted that reflect the minimum standards for family engagement.	FC Program Manager	Volume 7 rules	Q3	
3.a.4. Minimum expectations will be included in training curriculum of the Child Welfare Training Academy for new workers and supervisors.	Children, Youth and Families Training Director	Copy of training curriculum	Q4	

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3.a.5. Ongoing workers and supervisors will be trained through Webinars.		Copy of training curriculum and dates of Webinars	Q4	
3.a.6. ARD review instruments will be changed to reflect the new policy.	ARD Director	Copy of changed review instruments	Q6	
3.a.7. ARD will monitor county policy compliance.	ARD	County review results	Q6-8	
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Primary Strategy 3			Applicable CFSR Outcomes or Systemic Factors: P2	
Goal:	Address service array issues for children in out of home placement.		Applicable CFSR Items: 12	
Action Steps and Benchmarks	Person Responsible	Evidence of Completion	Quarter Due	Quarter Completed
Action Step 3.b: Improve access to placement resources for sibling groups.				
Operational Benchmarks (statewide): 3.b.1. The State will share information from the National Resource Center for the Recruitment and Retention of Foster and Adoptive Parents at Adopt US Kids regarding the recruitment of placement resources for sibling groups with county departments.	Recruitment and Retention Staff	Communication to county department	Q1	
3.b.2. The State will request county departments to include recruitment of placement resources for sibling groups in the county's annual plan for recruitment of foster and adoptive parents.	Recruitment and Retention Staff	Sample of county recruitment plans	Q3	
3.b.3. During county foster home program reviews, DCWS will monitor counties recruitment of foster and adoptive parents.	DCWS QA Manager	Copies of county monitoring reports	Q4	
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Primary Strategy 3			Applicable CFSR Outcomes or Systemic Factors: WB 3. Service Array	
Goal:			Applicable CFSR Items: 23, 8 SF 36, SF 37,	
Action Steps and Benchmarks	Person Responsible	Evidence of Completion		Quarter Completed
Action Step 3.c: Improve access to Mental Health services for children in placement.				
Operational Benchmarks (targeted): 3.c.1. Using the Colorado Mental Health Population In Need Study, DCWS will collaborate with the Division of Behavioral Health (DBH) to identify 3 areas of the state with the highest percentage of unmet mental health needs.	DCWS/DBH	Identification of 3 sites	Q1	
3.c.2. An assessment will be developed to determine the reasons behind the unmet mental health needs.	DCWS/DBH	Copy of the assessment document	Q2	
3.c.3. The assessment will be administered to the county department in the 3 sites.	DCWS/DBH	Copy of the assessment results	Q3	
3.c.4. The Department will develop and implement an action plan to address the results of the assessment.	DCW/DBH	Action Plan	Q3	
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Primary Strategy 3	Improve Permanency and Well-Being Outcomes by Increasing Consistent Services Irrespective of where in the State the Children, Youth and Family Live.		Applicable CFSR Outcomes or Systemic Factors: P1, Case Review System	
Goal	Reduce barriers t	o timely and appropriate permanency for children.	Applicable CFSR Items: SF 28	
Action Steps and Benchmarks	Person Responsible	Evidence of Completion	Quarter Due	Quarter Completed
Action Step 3.d: Partner with the Judicial system and external service providers to improve permanency for children and youth.				
Operational Benchmarks (targeted): 3.d.1. The CFSR Executive Oversight Committee (EOC) and the Court Improvement Project (CIP) will appoint a multi-disciplinary committee to evaluate information from 3 districts to determine the promising practices and barriers impacting consistency and timeliness of permanency.	DCWS/CIP	Names of Committee members	Q1	
3.d.2. The evaluation of the districts will be completed and the results will be disseminated to other jurisdictions.	DCWS/CIP	Evaluation	Q4	
3.d.3. EOC and CIP will review the results to determine if training or Chief Justice guidance is necessary to address barriers to and timeliness of permanency.	DCWS/CIP	Minutes of the meeting in which discussion is held and decisions are made	Q5	
3.d.4. DCWS would initiate any needed policy changes with county departments through the	CFSR Administrator	Copies of PAC Policy Submittals	Q6	

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PAC process.					
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Primary Strategy 3	Improve Permanency and Well-Being Outcomes by Increasing Consistent Services Irrespective of where in the State the Children, Youth and Family Live.		Applicable CFSR Outcomes or Systemic Factors: P1, Case Review System	
Goal:	Reduce barriers to timely and appropriate permanency for children.		Applicable CFSR Item: 9	
Action Steps and Benchmarks	Person Responsible	Evidence of Completion	Quarter Due	Quarter Completed
Action Step 3.e: Improve timely completion of adoption home studies and other associated paperwork.				
Operational Benchmarks (statewide): 3.e.1. DCWS will train Adoption Supervisors regarding timely completion of home studies and other necessary paperwork.	Adoption Program Supervisor	Training Curriculum and training dates	Q2	
3.e.2. DCWS will revise current Adoption Program Review Tools to include timely completion of home studies and other necessary paperwork.	Adoption Program Supervisor	Copy of Adoption Program Review Tool	Q3	
3.e.3. DCWS will monitor adoption practices in 3 counties per quarter.	Adoption Program Supervisor	Copy of county review reports	Q4 – Q8	
3.e.4. DCWS will implement the CDHS Program Improvement or Corrective Action process as needed to assure county compliance.		Copies of Program Improvement or Corrective Action Plans	Q5 – Q8	
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VIII. PIP STRATEGY SUMMARY AND TA PLAN

Colorado has addressed a number of CFSR Items and Systemic Factors and made improvements with existing TA resources, specialized state staff and county participation. TA is being requested for Primary Strategy 3 only for the work that will be focused on family engagement. Additional TA needs that are identified during the PIP reporting period will be requested through the Colorado's regular TA Request Process.

Primary Strategies	Key Concerns	TA Resources Needed
PS 3 Improve Permanency and Well-Being Outcomes by Increasing Consistent Services Irrespective of where in the State the Children, Youth and Family Live.	CFSR Key Concerns for Primary Strategy 3 are listed on page 29 of the PIP Narrative.	Improve family engagement with the National Resource Center for Permanency and Family Connections (NRCPFC).
Primary Strategies	Key Concerns	TA Resources Needed

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IX. PIP MEASUREMENT MATRIX

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Part A: Strategy Measurement Plan and Quarterly Status Report

Primary Strategy:			Applicable CFSR Outcomes or Systemic Factors:								
Goal:				Applicable CFSR Items:							
Action Steps and Benchmarks	Person Responsible	Evidence of Completion	Quarter Due	Quarter Completed	Quarterly Update						

Renegotiated Action Steps and Benchmarks

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Part B: National Standards Measurement Plan and Quarterly Status Report

Safety Outcome 1: Absence of recurrence of maltreatment												
National Standard	94.6%											
Performance as Measured in Final Report/Source Data Period	95.3%											
Performance as Measured in Baseline/Source Data Period												
Negotiated Improvement Goal												
Renegotiated Improvement Goal												
Status (Enter the current quarter measurement for the reported quarter.)	Q1	Q2	Q3	Q4	Q5	Q6	Q7	Q8	Q9	Q10	Q11	Q12
Totalus (Enter the current quarter measurement for the reported quarter.)												

Safety Outcome 2: Absence of child abuse in foster care												
National Standard	99.68%											
Performance as Measured in Final Report/Source Data Period	99.41%											
Performance as Measured in Baseline/Source Data Period	99.61%											
Negotiated Improvement Goal												
Renegotiated Improvement Goal												
Status (Enter the current quarter measurement for the reported quarter.)	Q1	Q2	Q3	Q4	Q5	Q6	Q7	Q8	Q9	Q10	Q11	Q12
Totalus (Enter the current quarter measurement for the reported quarter.)												

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Permanency Outcome 1: Timeliness and permanency of reunifications												
National Standard	122.6											
Performance as Measured in Final Report/Source Data Period	125.3											
Performance as Measured in Baseline/Source Data Period												
Negotiated Improvement Goal												
Renegotiated Improvement Goal												
Ctatus (Enter the current quarter massurement for the reported quarter)	Q1	Q2	Q3	Q4	Q5	Q6	Q7	Q8	Q9	Q10	Q11	Q12
Status (Enter the current quarter measurement for the reported quarter.)												

Permanency Outcome 2: Timeliness of adoptions												
National Standard	106.4											
Performance as Measured in Final Report/Source Data Period	118.4											
Performance as Measured in Baseline/Source Data Period												
Negotiated Improvement Goal												
Renegotiated Improvement Goal												
Status (Enter the current quarter measurement for the reported quarter.)	Q1	Q2	Q3	Q4	Q5	Q6	Q7	Q8	Q9	Q10	Q11	Q12
Totalao (Entor the carrotte quarter measurement for the reperious quarter)												

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Permanency Outcome 3: Achieving F	erman	enc	y fo	r Ch	ildı	ren	in fo	oste	r ca	re f	or Ic	ng p	erio	ods of ti	me
National Standard	121.	7													
Performance as Measured in Final Report/Source Data Period	124.	0													
Performance as Measured in Baseline/Source Data Period															
Negotiated Improvement Goal															
Renegotiated Improvement Goal															
Status (Enter the current quarter measurement for the reported quarter.)	Q1	C)2 Q	3 0	Q4	Q5	Q6	G Q	7 Q	8	Q9	Q10) (Q11	Q12
Permaner	ncy Ou	tcor	ne 4	: Pla	ace	mer	nt s	tabil	ity						
National Standard	101.	5													
Performance as Measured in Final Report/Source Data Period	97.9														
Performance as Measured in Baseline/Source Data Period	100.	6													
Negotiated Improvement Goal															
Renegotiated Improvement Goal															
Status (Enter the current quarter measurement for the reported quarter.)	Q1	Q2	Q3	Q4	Q	5 (Q6	Q7	Q8	Q	9 (Q10	Q11	1	Q12

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Part C: Item-Specific and Quantitative Measurement Plan and Quarterly Status Report Outcome/Systemic Factor

	S1 Item1: Timeliness of investigations
Performance as Measured in Final Report	73%
Performance as Measured in Baseline/Source Data Period	 Baseline: To be determined. Method of Measurement Trails Instructions Answer "Yes" if there is documentation that the county made reasonable efforts to interview/observe the alleged victim face to face within the assigned response time. Also answer, "Yes" if no response time was assigned, but the alleged victim was seen immediately. Also answer, "Yes" if there is documentation that the alleged victim was interviewed/observed face to face by a county caseworker in a timely manner within the assigned response time. Also answer "Yes" if the case involves sexual abuse and an interview needs to be coordinated with law enforcement but cannot be completed within the response time, as long as there is documentation of reasons/need to coordinate with law enforcement AND the safety of the alleged victim is being addressed during the time the county is waiting. Answer "No" if there is no documentation that the county made reasonable efforts to interview/observe the alleged victim face to face in a timely manner according to the assigned response time. Also answer "No" if no response time was assigned, and the alleged victim was not seen immediately. "NA" should not be used.
	Intent: The reviewer will determine if there is documentation that the county made reasonable efforts to interview/observe the alleged victim face to face within the assigned

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		respor	nse time.									
	NOTE:	If the ch	nild/alleged	d victim is	not seei	n but the	referral p	roceeds t	to case, t	nis question	could still b	e answered
		<u>IOTE:</u> Use reviewer judgment if the attempts were reasonable, based on the allegation(s). <u>IOTE:</u> This question is not determining whether the assigned response time is accurate, only that the county made										
	NOTE:	reasonable efforts to respond within the response time that was assigned. OTE: To calculate "within the assigned response time," measure from the date the referral was received, not from the date the referral was assigned. A calendar may be necessary to calculate the time periods.										
		A medi		ice check	will not	be accep	oted. If s	someone	other tha		ersonnel co	nducted the
	NOTE:	interview, the county must have a hard copy waiver approved by Child Welfare. NOTE: "Regular attempts" may be considered as follows: - For immediate responses, documentation of active, daily attempts to contact the child/alleged victim (unless there is information that the family is not available, i.e. out of town). - For 3- and 5-day responses, documentation of attempts to contact the child/alleged victim every 3 or 5 days, dependent upon the respective assigned response time (unless there is information that the family is not available, i.e. out of town). NOTE: This question should most likely be answered "YES" if Question 3 was answered "YES." - Trails – "Timeliness of Investigations of Report"										
	NOTE:											
Negotiated Improvement Goal												
Method of Measuring Improvement												
Renegotiated Improvement Goal												
	Q1	Q2	Q3	Q4	Q5	Q6	Q7	Q8	Q9	Q10	Q11	Q12

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Status (Enter the current	Q1	Q2	Q3	Q4	Q5	Q6	Q7	Q8	Q9	Q10	Q11	Q12
quarter measurement for the reported quarter.)												

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Oi	utcome/Systemic Factor: S2 Item 3: Services to protect children in their homes
Performance as Measured in Final Report	80%
	Baseline: To be determined (for time period July 1, 2010–December 31, 2010) Method of measurement: - ARD In-Home Review Instrument, Question # 16: "Does the Family Services Plan treatment plan document services that are directed at the areas of need identified through assessment?" - ARD OOH Instrument, Question # 21 (Same wording as above). Instructions - Answer "Yes" if the treatment plan tasks and objectives reflect services directed at the areas of need identified through assessment. For the purpose of this question, answer based on ongoing assessment, either formal or
Performance as Measured in Baseline/Source Data Period	 Answer "No" if the treatment plan does not reflect services directed at the areas of need identified through assessment, does not address current treatment issues, and/or does not address the services that are being offered. Answer "No treatment plan developed" if a treatment plan (FSP Part 3A) has not been developed at all. Answer "No, all task time frames expired" if the treatment plan (FSP Part 3A) is in the case record (Trails) but all of the task time frames have expired. Updates on the FSP Part 5A and/or FSP Part 3A are sufficient to update the treatment plan (FSP Part 3A). "NA" should not be used.
	Intent: Is the FSP Part 3A needs-driven, based on the identified needs of the child/family?
	NOTE: This is a child-specific question. NOTE: Answer this question based on ongoing assessment, either formal or informal. NOTE: This question applies to completeness of the treatment plan. This is an all or nothing question, meaning

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		Update: 3A).	s on the F	SP Part 5	5A or FSF	Part 3A	in Trails	are suffic	cient to up		l on the trea eatment plar P Part 5A.	
Negotiated Improvement Goal												
Method of Measuring Improvement												
Renegotiated Improvement Goal												
Status (Enter the current quarter measurement for the reported quarter.)	Q1	Q2	Q3	Q4	Q5	Q6	Q7	Q8	Q9	Q10	Q11	Q12
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	Outcome/Systemic Factor: S2 Item 4: Risk of harm to children
Performance as Measured in Final Report	68%
Performance as Measured in Baseline/Source Data Period	Baseline: To be determined (for time period July 1, 2010–December 31, 2010). Method of measurement: - ARD In-Home Review Instrument, Question # 22: "Does the most recent 90-day review/Court report in Trails meet Volume 7 requirements?" - ARD OOH Instrument, Question # 24: (Same wording as above). In-Home #22 Instructions - Answer "Yes" if a 90-day was required and held, and met the requirements outlined in Volume 7 (7.301.3). - Answer "No current 90-day review" if a 90-day review was due during the review period and was not held. If this answer response is selected, do not select any other answer response. - Answer "No, child/youth services appropriateness" if the appropriateness of services to the child/youth is not documented in the 90-day review. - Answer "No, parent(s)/guardian(s) services appropriateness" if the appropriateness of services to the parent(s)/guardian(s) is not addressed in the 90-day review. - Answer "No, child's/youth's safety" if the child's/youth's safety is not addressed in the 90-day review. - Answer "No, parent services and progress" if the 90-day review does not address whether the parents are receiving the specific services mandated by the Family Services Plan and are progressing toward the specific objectives identified in the plan. - Answer "No, child/youth services and progress" if the 90-day review does not address whether the child/youth is
	 receiving the specific services mandated by the Family Services Plan and is progressing toward the specific objectives identified in the plan.

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- Answer "No, caregiver/kin provider services and progress" if the 90-day review does not address whether the
 caregiver/kin provider is receiving the specific services mandated by the Family Services Plan and is progressing toward
 the specific objectives identified in the plan.
- Answer "No, barriers to progress" if the 90-day review does not address identification of barriers hindering progress.
- Answer "No, permanency goal date" if the 90-day review does not address the appropriateness of the timetable for the permanency goal.
- Answer "No, task timeframes" if the 90-day review does not address the appropriateness of task timeframes for the
 parents/guardians, child/youth, service provider(s), and county staff to accomplish the objectives and action steps in the
 Family Services Plan.
- Answer "No, need for additional or different services and how they will be provided" if the 90-day review does not
 address whether there is a need for additional or different services and how they will be provided.
- Answer "No, permanency goal" if the 90-day review does not address the permanency goal and its appropriateness.
- Answer "No, timely provision of services" if in cases in which there are multiple service providers, the 90-day review
 does not address whether the provision of services is coordinated to assure the timely delivery of mandated services.
- Answer "No approval" if there is no supervisor approval on the 90-day review via the Trails approval button.
- "NA" should not be used.

Intent: The 90 day review/Court report must meet the Volume 7 requirements to assure that progress is being made and the supervisor is training and assisting the caseworker with managing their case.

NOTE: Answer based on the most recent, current 90-day review. For this question, "current" refers to a 90-day review within the last 90 days, or within the last three calendar months if the 90-day review is due in the current month and is not yet completed.

NOTE: The initial 90-day review is due 90 days from the case open date.

NOTE: Checkboxes on the FSP Part 5A are sufficient to address the above requirements, given there is no information to the contrary. For example, if the box indicating that the permanency goal and time frames are appropriate is checked, and there is no documentation to indicate that they are inaccurate, no other documentation is needed in

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order to meet this requirement.

OOH #24

Instruction

- Answer "YES" if a 90-day review was required and held timely from the previous 90-day review, and met the
 requirements outlined in Volume 7.
- Answer "NO current 90-day review" if a 90-day review was due during the review period and was not held timely.
 **This response is the default response if there is no 90 day review.
- Answer "NO diligent search" if the county did not document initial and ongoing diligent search results in the ninety (90) day supervisory reviews. It is possible for this answer to be "NA" based on circumstance.
- Answer "NO, child/youth services appropriateness" if the appropriateness of services to the child is not documented in the 90-day review.
- Answer "NO, parent(s)/guardian(s) services appropriateness" if the appropriateness of services to the parent(s)/guardian(s) is not addressed in the 90-day review.
- Answer "NO, child/youth's safety" if the child's safety is not addressed in the 90-day review.
- Answer "NO, parent services and progress toward treatment plan" if the 90-day review does not address whether
 the parents are receiving the specific services mandated by the Family Services Plan and are progressing toward the
 specific objectives identified in the plan.
- Answer "NO, child/youth services and progress" if the 90-day review does not address whether the child is receiving
 the specific services mandated by the Family Services Plan and is progressing toward the specific objectives identified
 in the plan.
- Answer "NO, caregiver/kin provider services and progress" if the 90-day review does not address whether the
 caregiver/kin provider is receiving the specific services mandated by the Family Services Plan and is progressing toward
- the specific objectives identified in the plan.
- Answer "NO, barriers to progress" if the 90-day review does not address identification of barriers hindering progress.
- Answer "NO, permanency goal date" if the 90-day review does not address the appropriateness of the timetable for the permanency goal.
- Answer "NO, task timeframes" if the 90-day review does not address the appropriateness of task timeframes for the
 parents, child, service provider(s), and county staff to accomplish the objectives and action steps in the family services

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plan.

- Answer "NO, need for additional or different services and how they will be provided" if the 90-day review does not
 address if there is a need for additional or different services and how they will be provided.
- Answer "NO, permanency goal" if the 90-day review does not address the permanency goal and its appropriateness. A checked box on the 90-day review is sufficient.
- Answer "NO, timely provision of services" if the 90-day review does not address whether the court-ordered/agreed upon services are being provided, or the reason why the lack of services is not specified, or if you find a service agreed upon but there is no documentation of it being delivered. In cases where there are multiple service providers, the 90-day review should also show whether the provision of services is coordinated to assure the timely delivery of mandated services. Also answer "NO, timely provision of services" if there is no indication that coordination of multiple services has been considered based on task timeframes, start and end dates.
- Answer "No approval" if the supervisor did not approve the 90-day review via the Trails approval button.
- "NA" should not be used.

Intent: The 90 day review/Court report must meet the Volume 7 requirements to assure that progress is being made and the supervisor is training and assisting the caseworker with managing their case.

NOTE: The initial 90 day review is due 90 days from case open date.

NOTE: Look back 3 calendar months, the caseworker has that month to complete the 90 day review.

NOTE: If the review is not actually due yet, you can review the previous one, as long as it is current within the last 90 days. (7/8/10)

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Negotiated Improvement Goal	No	No improvement negotiated due to exceeding 90%.										
Method of Measuring Improvement												
Renegotiated Improvement Goal												
Status (Enter the	Q1	Q2	Q3	Q4	Q5	Q6	Q7	Q8	Q9	Q10	Q11	Q12
current quarter measurement for the reported quarter.)												
Outcome/Systemic Factor: P1 Item: 7 Permanency goal for child												
Performance as Measured in Final Report	75%											
Performance as Measured in Baseline/Source Data Period	Baseline: To be determined (for time period July 1, 2010–December 31, 2010) Method of measurement: - ARD OOH Instrument, Question #60: "In the reviewer's opinion, is the primary court ordered permanency goal, at the time of the review, appropriate for this child/youth?" Instructions Exploratory Questions:											
	 What is/was the history of the permanency goal? Have there been notable changes or lack of changes in the child's permanency goal? What are/were the reasons for changes in the child's permanency goal? 											

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- 4. What factors did the agency consider when making decisions about the child's permanency goal?
- 5. Has the child been in foster care for 15 of the most recent 22 months? Is the child an abandoned infant? Does the child have parents who have committed a felony requiring TPR under ASFA?
- 6. Has/was an exception to the TPR requirement been made and, if so, what was the basis for the exception (for example, the child is being cared for by a relative or the state has not provided services that the state deemed necessary for the safe return of the child to the child's home)?
- 7. Answer "YES" if, in the reviewer's opinion, the court ordered permanency goal is appropriate for the child.
- 8. Answer "NO" if, in the reviewer's opinion, the goal is not appropriate.
- 9. "NA" should not be used, as all children should have a specified permanency goal.

Intent: Is the permanency goal well thought out and realistic for the child/youth's specific case circumstances?

ARD OOH Instrument, Question # 62: "If the petition/motion to terminate parental rights has not been filed, and a compelling reason has been identified, in the reviewer's opinion, is the compelling reason appropriate?"

- Answer "YES" if the agency has documented compelling reasons on the 5A attachment form in TRAILS for not seeking termination of parental right at 15 of the last 22 months that the child/youth has been in care.
- Answer "NO" if, in the reviewer's opinion, the documented compelling reason is not appropriate or correct based on
 information from the case file read and/or face-to-face review. The answer will also be "NO" if the county chose to
 document "Other" when a more appropriate and descriptive choice is available.
- Answer "NO, not completed" if the agency has not completed the 5A attachment in Trails.
- Answer "NA" is the child has not been in care for 15 of the last 22 months, or reached 15 of 22 months in a prior
 review period. Also answer "NA" if a motion/petition to TPR has been filed or the decision to file a motion for
 termination was made within the last thirty days and the motion has not yet been filed, or if the child/youth is on the
 run for the entire review period.

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												umented compelling reasons for not filing for onths. To increase timely permanency for children.
Negotiated Improvement Goal												
Method of Measuring Improvement												
Renegotiated Improvement Goal												
Status (Enter the current quarter measurement for the reported quarter.)	Q1	Q2	Q3	Q4	Q5	Q6	Q7	Q8	Q9	Q10	Q11	Q12
	Οι	ıtco	me/S	yste	mic F	acto	r: P	1	Item	: 10 C	ther	Planned Living Arrangement (OPPLA)
Performance as Measure Final Report	Performance as Measured in Final Report											
8/ 5%						ion #33: "For all youth over age 16 years and 60 days, is the youth a all the needs identified in the comprehensive assessment and the ered are sufficient to address the youth's independent living needs ervices. Reviewers must take the youth's age, functioning level, sideration.						

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youth has refused.

- Answer "NO, lack of resources" if the youth is on a waitlist for Chafee Services and the county is not providing other independent living services to address the youth's needs, and there are no local resources sufficient to address the youth's independent living needs.
- Answer "**NO provider issues**" if the OOH provider is not actively supporting the youth's involvement with Chafee services or is not providing other opportunities for other life skill enhancement or acquisition, or if the service provider is not available to provide timely services to the youth.
- Answer "NO referral for Chafee Services" if no referral for Chafee Services have been made and the youth meets criteria for referral.
- Answer "NO re-assessment of needs" if during the review it is apparent the youth has additional needs that were not addressed on the original independent living plan and those needs are not being addressed.
- Answer "NO, cost" if there are systemic issues prohibiting payment of services which are hindering the youth from receiving needed services.
- Answer "NO, waitlist" if the youth is on any waitlist and not receiving supplemental services to meet their identified needs.
- Answer "NO" if there are no sufficient services being provided/offered to address the youth's independent living needs.
- Answer "NA" if the child/youth is younger than 16 years + 60 days old or if the youth is on the run for entire review period.

Intent: Is the youth getting the services he/she needs to learn independent living skills?

NOTE: Answer this question regardless of permanency goal.

NOTE: Youth with a permanency goal of return home are not eligible for Chafee services.

Negotiated Improvement Goal	
Method of Measuring Improvement	

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Renegotiated Improvement Goal											
Status (Enter the current	Q1	Q2	Q3	Q4	Q5	Q6	Q7	Q8	Q9	Q10	Q11
quarter measurement for the reported quarter.)											

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Ou	tcome/Systemic Factor: WB1 Item: 17 Needs/services of child, parents, foster parents
Performance as Measured in Final Report	51%
Performance as Measured in Baseline/Source Data Period	Baseline: To be determined (for time period July 1, 2010–December 31, 2010) Method of Measurement: - ARD OOH Instrument, Question # 21: "Does the Family Services Plan treatment plan document services that are directed at areas of need identified through the assessment." Instructions - Answer "YES" if the treatment plan objectives and/or action steps reflect services directed at the areas of need identified through assessment. For the purpose of this question, answer based on ongoing assessment, either formal or informal Answer "NO" if the treatment plan does not reflect services directed at the areas of need identified through assessment, does not address current treatment issues, and/or does not address the services that are being offered. Also answer "NO" if one or more of the assessed needs are not documented in the treatment plan Answer "NO treatment plan developed" if a treatment plan (FSP Part 3A) has not been developed at all. Also answer "NO treatment plan developed" if the treatment plan (FSP Part 3A) is in the case record (Trails) but all of the task time frames expired. Updates on the FSP Part 5A and/or FSP Part 3A are sufficient to update the treatment plan (FSP Part 3A) Answer "NA" should not be used. NOTE: This is a child-specific question. NOTE: Answer this question based on ongoing assessment, either formal or informal.

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NOTE: Services can be completed, but this must be documented on the 3A or 5A.

Intent: Is the FSP Part 3A needs-driven, based on the assessed, identified needs of the child/family?

ARD In-Home Instrument, Question # 16: "Does the Family Services Plan treatment plan document services that are directed at the areas of need identified through assessment?"

Instructions

- Answer "YES" if all required parties were addressed in the treatment plan.
- Answer "NO, mother/guardian/kin" if the mother does not have components on the treatment plan and should have components on the treatment plan. Mother is defined as the mother/guardian/kin.
- Answer "NO, father/guardian/kin" if the father does not have components on the treatment plan and should have components on the treatment plan. Father is defined as the father/guardian/kin.
- Answer "NO, child/youth" if the child/youth does not have components on the treatment plan and should have components on the treatment plan.
- Answer "NO, out of home provider" if the out of home provider does not have components on the treatment plan and should have components on the treatment plan.
- Answer "NO, county" if the county does not have components on the treatment plan.
- Answer "NO, all task time frames expired" if the treatment plan (FSP Part 3A) is in the case record (Trails) but all of the task time frames have expired. Updates on the FSP Part 5A and/or FSP Part 3A are sufficient to update the treatment plan (FSP Part 3A).

Intent: The reviewer shall determine if all parties needing a treatment plan, have a treatment plan in Trails.

ARD OOH Instrument, Question # 22: "Were all required parties addressed in the treatment plan?"

- Answer "YES" if all required parties were addressed in the treatment plan.
- · Answer "NO, mother/guardian/kin" if the mother does not have components on the treatment plan and should

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have components on the treatment plan. Mother is defined as the mother/guardian/kin.

- Answer "NO, father/guardian/kin" if the father does not have components on the treatment plan and should have components on the treatment plan. Father is defined as the father/guardian/kin.
- Answer "NO, child/youth" if the child/youth does not have components on the treatment plan and should have components on the treatment plan.
- Answer "NO, out of home provider" if the out of home provider does not have components on the treatment plan
 and should have components on the treatment plan.
- Answer "NO, county" if the county does not have components on the treatment plan.
- Answer "NO, all task time frames expired" if the treatment plan (FSP Part 3A) is in the case record (Trails) but
 all of the task time frames have expired. Updates on the FSP Part 5A and/or FSP Part 3A are sufficient to update
 the treatment plan (FSP Part 3A).
- Answer "NO, some task time frames expired" if the treatment plan (FSP Part 3A) is in the case record (Trails) but some (not all) of the task time frames have expired. Updates on the FSP Part 5A and/or FSP Part 3A are sufficient to update the treatment plan (FSP Part 3A).
- Answer "No treatment plan developed" if there is no FSP developed for the case.
- Answer "No, other" if there is another person that should have a treatment plan developed but does not. This may include a special respondent or intervener.
- Answer "NA" should not be used.
 - Intent: The reviewer shall determine if all parties needing a treatment plan, have a treatment plan in Trails.

ARD In-Home Review Instrument, Question # 17: "Were all required parties addressed in the treatment plan?"

- Answer "YES" if all required parties were addressed in the treatment plan.
- Answer "NO, mother/guardian/kin" if the mother does not have components on the treatment plan and should have components on the treatment plan. Mother is defined as the mother/guardian/kin.

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- Answer "NO, father/guardian/kin" if the father does not have components on the treatment plan and should have components on the treatment plan. Father is defined as the father/guardian/kin.
 Answer "NO, child/youth" if the child/youth does not have components on the treatment plan and should have components on the treatment plan.
 Answer "NO, county" if the county does not have components on the treatment plan.
- Answer "NO, all task frames expired" if the treatment plan (FSP Part 3A) is in the case record (Trails) but all of
 the task time frames have expired. Updates on the FSP Part 5A and/or FSP Part 3A are sufficient to update the
 treatment plan (FSP Part 3A).
- Answer "NO, some task frames expired" if the treatment plan (FSP Part 3A) is in the case record (Trails) but some (not all) of the task time frames have expired. Updates on the FSP Part 5A and/or FSP Part 3A are sufficient to update the treatment plan (FSP Part 3A).
- Answer "No treatment plan developed" if there is no FSP developed for the case.
- Answer "No, other" if there is another person that should have a treatment plan developed but does not. This may include a special respondent or intervener.
- Answer "NA" should not be used.

Intent: The reviewer shall determine if all parties needing a treatment plan, have a treatment plan in Trails.

Negotiated Improvement Goal											
Method of Measuring Improvement											
Renegotiated Improvement Goal											
	Q1	Q2	Q3	Q4	Q5	Q6	Q7	Q8	Q9	Q10	Q11

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Status (Enter the current quarter measurement for the	Q1	Q2	Q3	Q4	Q5	Q6	Q7	Q8	Q9	Q10	Q11
reported quarter.)											
Outcome/Systemic Factor: WB1 Item: 18 Child/family involvement in case planning											
Performance as Measured in Final Report	62%	/⁄ ₆									
	Method o	Baseline: To be determined (for time period July 1, 2010–December 31, 2010) Method of Measurement: - ARD In-Home Instrument Question # 10: Was the child/youth engaged in case planning duri the review period?"								anning during	
Performance as Measured in Baseline/Source Data Period	NOTE: A	NOTE: A signature on the FSP is not sufficient as evidence of efforts to involve the child/youth in case planning However, a signature with a checkmark in the "Participated in Development" box is sufficient. NOTE: Compliance with the treatment plan does not necessarily imply involvement in case planning. NOTE: Answer this question for children who are least, greater than or equal to twelve years old and ar developmentally and emotionally appropriate for involvement in case planning.									
	NOTE: Answer this question based on ongoing case planning during the review period. NOTE: If you answer "NO" or "No, efforts made but refused," question 11 is "NA." ARD In-Home Instrument Question # 12: "Was the mother/guardian/kin engaged in case plan during the review period?"							case planning			
	Instructi	ons									

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- Answer "Yes" if there is documentation to indicate that the mother/guardian/kin has provided input and has been
 involved in case planning.
- Answer "No" if there is no documentation to indicate that the mother/guardian/kin has provided input and has been involved in case planning.
- Answer "No, efforts made but refused" if there is documentation to indicate the mother/guardian/kin has been given the opportunity to provide input and be involved in case planning but has refused.
- Answer "NA" if the mother/guardian/kin is not part of the household and is not being considered as a placement option or a caretaker who will return to the household. For example, the mother may be out of the household at the current time but still needs to be involved in case planning if she will be returning to the household or is being considered as a placement option. Also answer "NA" if the mother/guardian/kin parental rights have been terminated, her whereabouts are unknown, if she is deceased and there is no substitute legal guardian, if there is a judicial determination that the mother's involvement is contrary to the child's/youth's safety or best interests, if the Court has ordered that no appropriate treatment plan can be developed for the mother, or if the Court has relieved or dismissed the mother from her treatment plan.

Intent: To determine if the mother was engaged in case planning.

NOTE: A signature on the FSP is not sufficient as evidence of efforts to involve the child/youth in case planning However, a signature with a checkmark in the "Participated in Development" box is sufficient.

NOTE: Compliance with the treatment plan does not necessarily imply involvement in case planning.

NOTE: Answer this question based on ongoing case planning during the review period.

NOTE: If you answer "NO" or "No, efforts made but refused," guestion 13 is "NA."

ARD In-Home Instrument, Question #14: Was the father/guardian/kin engaged in case planning during the review period?"

- Answer "Yes" if there is documentation to indicate that the father/guardian/kin has provided input and has been
 involved in case planning.
- Answer "No" if there is no documentation to indicate that the father/quardian/kin has provided input and has been

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involved in case planning.

- Answer "No, efforts made but refused" if there is documentation to indicate the father/guardian/kin has been given the opportunity to provide input and be involved in case planning but has refused.
- Answer "NA" if the father/guardian/kin is not part of the household and is not being considered as a placement option or a caretaker who will return to the household. For example, the father may be out of the household at the current time but still needs to be involved in case planning if he will be returning to the household or is being considered as a placement option. Also answer "NA" if the father/guardian/kin parental rights have been terminated, his whereabouts are unknown, if he is deceased and there is no substitute legal guardian, if there is a judicial determination that the father's involvement is contrary to the child's/youth's safety or best interests, if the Court has ordered that no appropriate treatment plan can be developed for the father, or if the Court has relieved or dismissed the father from his treatment plan.

Intent: To determine if the father was engaged in case planning.

NOTE: A signature on the FSP is not sufficient as evidence of efforts to involve the child/youth in case planning. However, a signature with a checkmark in the "Participated in Development" box is sufficient.

NOTE: Compliance with the treatment plan does not necessarily imply involvement in case planning.

NOTE: Answer this question based on ongoing case planning during the review period.

NOTE: If you answer "NO" or "No, efforts made but refused," question 15 is "NA."

ARD OOH Instrument, Question #13: "Was the out of home provider engaged in case planning during the review period?"

- Answer "YES" if there is documentation to indicate the provider has provided input and has been involved in case
 planning.
- Answer "NO" if there is no documentation to indicate the provider has provided input and has been involved in case planning.
- · Answer "NO, efforts made but provider refused" if there is documentation to indicate the provider has been

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given the opportunity to provide input and be involved in case planning but has refused.

Answer "NA" if the child/youth is on the run for the entire review period, or the youth is living independently and
does not have a provider, or the youth is living independently and does not have a provider.

Intent: To determine IF the OOH provider was engaged in case planning,

NOTE: A signature on the FSP is not sufficient as evidence of efforts to involve the provider in case planning. However, a signature with a checkmark in the "Participated in Development" box is sufficient.

NOTE: Compliance with the treatment plan does not necessarily imply involvement in case planning.

NOTE: Answer this question based on ongoing case planning during the review period.

NOTE: If you answer "NO" or "NO, efforts made but provider refused," question 14 is "NA".

ARD OOH Instrument, Question #15: "Was the child/youth engaged in case planning, during the review period?"

Instructions

- Answer "YES" if there is documentation to indicate the child/youth has provided input and has been involved in case planning.
- Answer "NO" if there is no documentation to indicate the child/youth has provided input and has been involved in
 case planning.
- Answer "NO, efforts made but refused" if there is documentation to indicate the child/youth has been given the
 opportunity to provide input and be involved in case planning but has refused.
- Answer "NA" if the child/youth is not age-appropriate to be involved in case planning (less than 12 years old), or if
 the child/youth has a disability that suggests participation in case planning activities is not appropriate, or if the
 child/youth is on the run for the entire review period.

Intent: To determine if the child was engaged in case planning.

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NOTE: A signature on the FSP is not sufficient as evidence of efforts to involve the child/youth in case planning. However, a signature with a checkmark in the "Participated in Development" box is sufficient.

NOTE: Compliance with the treatment plan does not necessarily imply involvement in case planning.

NOTE: Answer this question for children who are equal to or greater than twelve years of age and are developmentally and emotionally appropriate for involvement in case planning.

NOTE: Answer this question based on ongoing case planning during the review period.

NOTE: If you answer "NO" or "No, efforts made but child refused," question, 16 is "NA."

ARD OOH Instrument, Question #17: "Was the mother/guardian/kin engaged in case planning, during the review period?"

Instructions

- Answer "YES" if there is documentation to indicate that the mother/guardian/kin has provided input and has been
 involved in case planning.
- Answer "NO" if there is no documentation to indicate that the mother/guardian/kin has provided input and has been involved in case planning.
- Answer "NO, Efforts made but refused" if there is documentation to indicate the mother/guardian/kin has been
 given the opportunity to provide input and be involved in case planning but has refused.
- Answer "NA" if the mother/guardian/kin parental rights have been terminated, her whereabouts are unknown, if she is deceased and there is no substitute legal guardian, if there is a judicial determination that the mother's involvement is contrary to the child's safety or best interests, if the Court has ordered that no appropriate treatment plan can be developed for the mother, or if the Court has relieved or dismissed the mother from her treatment plan.

Intent: To determine if the mother was engaged in case planning.

NOTE: A signature on the FSP is not sufficient as evidence of efforts to involve the mother/guardian/kin in case

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planning. However, a signature with a checkmark in the "Participated in Development" box is sufficient.

NOTE: Mother refers to biological mother, or female with legal responsibility.

NOTE: Compliance with the treatment plan does not necessarily imply involvement in case planning.

NOTE: Answer this question based on ongoing case planning during the review period regardless of the permanency goal.

NOTE: If this question is answered "NO" or "NO, efforts made but refused," question 18 should be answered "NA."

ARD OOH Instrument, Question #19: "Was the father/guardian/kin engaged in case planning during the review period?"

Instructions

- Answer "YES" if there is documentation to indicate the father/guardian/kin has provided input and has been
 involved in case planning.
- Answer "NO" if there is no documentation to indicate the father/guardian/kin has provided input and has been involved in case planning.
- Answer "NO, efforts made but refused" if there is documentation to indicate the father/guardian/kin has been
 given the opportunity to provide input and be involved in case planning but has refused.
- Answer "NA" if the father/guardian/kin parental rights have been terminated, his whereabouts are unknown, if he
 is deceased and there is no substitute legal guardian, if there is a judicial determination that the father's
 involvement is contrary to the child's safety or best interests, if the Court has ordered that no appropriate treatment
 plan can be developed for the father, or if the Court has relieved or dismissed the father from his treatment plan.

Intent: To determine if the father was engaged in case planning, yes or no.

- NOTE: A signature on the FSP is not sufficient as evidence of efforts to involve the father/guardian/kin in case planning. However, a signature with a checkmark in the "Participated in Development" box is sufficient.
- NOTE: Father refers to biological father or male with legal responsibility.
- NOTE: Compliance with the treatment plan does not necessarily imply involvement in case planning.

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		NOTE: Answer this question based on ongoing case planning during the review period. NOTE: If you answer "NO" or "NO efforts made but refused," question 20 is "NA."									
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Method of Measuring Improvement											
Renegotiated Improvement Goal											
Status (Enter the current	Q1	Q2	Q3	Q4	Q5	Q6	Q7	Q8	Q9	Q10	Q11
quarter measurement for the reported quarter.)											
	Outo	come/Syst	emic Fact	tor: WB1	Item:	19 Casewo	orker visit	s with chi	ld		
Performance as Measured in Final Report	69%										
Baseline: To be determined (for time period July 1, 2010–December 31, 2010) Method of Measurement: - ARD OOH Instrument, Question # 68; ARD In-Home Instrument, Question # 5 (same wording for both questions): "Was the quality of contacts with the child/youth sufficient to address issues pertaining to the safety, permanency, and well-being of the child/youth and to promote achievement of case goals?" Instructions Question #68 - Answer "YES" if there is documentation that the primary caseworker, specified visitation worker, or supervisor contact with the child/youth focused on issues pertinent to case planning, service delivery, goal attainment, and safety every month in which there was contact, and that the primary caseworker, specified visitation worker, or supervisor saw the child/youth alone for at least a portion of the visit every month in which there was contact.											

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- Answer "NO" if there is no documentation that primary caseworker, specified visitation worker, or supervisor
 contact with the child/youth focused on issues pertinent to case planning, service delivery or goal attainment for
 each month in which contact was made. For this answer response, if there is more than one contact in the month,
 the sum of contacts in each month must include sufficient content.
- Answer "NO, assessment of safety" if there is insufficient or lack of documentation to indicate that an
 assessment of safety was conducted by the primary caseworker, specified visitation worker, or supervisor. For
 this answer response, if there is more than one contact in the month, at least one of the contacts for each month
 that contact was made must include an assessment of safety.
- Answer "NO, outside presence of the provider" if there is no documentation that primary caseworker, specified
 visitation worker, or supervisor contact with the child/youth included some portion of time where the child/youth
 was observed or talked to outside the presence of the provider(s). This is based on age, communication ability,
 and developmental age.
- Answer "NA" if the child/youth has been on the run for the entire review period.

Intent: The reviewer is assessing the quality of contacts with the child as it pertains to safety, permanency, and well-being, as the quality of contact promotes achievement of case goals.

NOTE: Answer this question based on each month in which contact was made.

NOTE: If there is more than one contact in the month, the *sum* of contacts in each month needs to include sufficient content and an assessment of safety.

NOTE: Consider the child/youth's age, communication ability, and developmental age when reviewing whether the county observed or talked to the child outside the presence of the caregivers.

Instructions Question # 5

- Answer "Yes" if there is documentation that agency personnel contact with the child/youth focused on issues
 pertinent to case planning, service delivery, goal attainment, and safety.
- Answer "**No**" if there is no documentation that agency personnel contact with the child/youth focused on issues pertinent to case planning, service delivery or goal attainment for each month in which contact was made. For this

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answer response, if there is more than one contact in the month, the *sum* of contacts in each month must include sufficient content.

- Answer "No assessment of safety" if there is insufficient or lack of documentation to indicate that an assessment
 of safety was conducted by the worker. Answer this question based on each month in which contact was made.
 For this answer response, if there is more than one contact in the month, at least one of the contacts for each
 month must include an assessment of safety. Do not select this response for PA 4 cases.
- Answer "NA" if no contact is made, and add comment.

Intent: The reviewer is assessing the quality of contacts with the child as it pertains to safety, permanency, and well-being, as the quality of contact promotes achievement of case goals.

<u>NOTE:</u> Answer this question based on each <u>month</u> in which contact <u>was made</u>. If there is more than one contact in the month, the *sum* of contacts in each month must include sufficient content and an assessment of safety.

<u>NOTE:</u> Consider the child's/youth's age, communication ability, and developmental age when reviewing whether the county observed or talked to the child/youth outside the presence of the caregivers.

ARD In-Home Instrument, Question #67: Did the frequency of contact with the child/youth in his/her place of residence occur according to Volume 7?

Instructions

- Answer "YES" if the minimum Volume VII contact requirements with the child/youth were met.
 - (For children/youth in out-of-home care, the county department shall have monthly face-to-face contact and, at least every other month, contact shall occur at the child/youth's out-of-home placement residence.)
- Answer "NO" if the frequency of contact with the child/youth did not meet Volume 7 requirements.
- Answer "NA" if the child/youth has been on the run for the entire review period.

Intent: To determine if the frequency of contact with the child/youth (where the child/youth

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lives) occurred according to Volume 7 rules.

NOTE: The primary caseworker, that caseworker's supervisor, or the 'designated visitation worker' for each child/youth in out-of-home placement shall have face-to-face contact with that child/youth at least once per calendar month.

ARD In-Home Instrument, Question #4: Did the frequency of contact with the caregiver/guardian/kin occur according to Volume 7 requirements?"

Instructions

- Answer "Yes" if the minimum Volume VII contact requirements with the caregiver/guardian/kin were met.
- (Program Area 5 cases- At least monthly contact with the parent, parent surrogate or guardian, with face-to-face contact occurring every other month.)
- (Program Area 4 cases- Face-to-face contacts with caregiver/guardian/kin are required for PA4 cases at least every other month.)
- Answer "No" if the frequency of contact with the caregiver/guardian/kin did not meet Volume 7 requirements.
- "NA" should not be used.

Intent: To determine if the frequency of contact with the caregiver/guardian/kin occurred according to Volume 7 rules.

- NOTE: Note in comments if the caseworker documents that attempts were made but the parent(s) were not cooperative.
- NOTE: Note in comments if failed attempts are documented.
- NOTE: Face-to-face contacts with caregiver/guardian/kin are required for PA4 cases at least every other month.
- NOTE: If contacts by a county internal treatment team are being considered as the required contact with the caregiver/guardian/kin, the county internal treatment team records of contact must be available for the review.
- NOTE: Email correspondence is not an acceptable form of contact, for purposes of answering this question.

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	NOTE: Answer this question based on who the child/youth's permanent caregiver is planned to be. For example if the child is placed with a relative through temporary custody, but plans on returning home to the parent, answer this question based on contact with the parent. If the child/youth's guardian is a relative/kin/guardian, and the child/youth will not be returning to the parent(s), then answer this question based on the relative/kin/guardian. If it is clear that the child youth will be returning to the mother, and not the father (or vice versa), look for contact with the parent to whom the child will be returning to, only. If the it is not clear which parent the child will be returning to, and both parents have a treatment plan, look for monthly contact with both parents. (8/26/10)
Negotiated Improvement Goal	
Method of Measuring Improvement	
Renegotiated Improvement Goal	

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Status (Enter the current quarter measurement for the reported quarter.)		Q1	Q2	Q3	Q4	Q5	Q6	Q7	Q8	Q9	Q10	Q11				

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	Outcome/Systemic Factor: WB1 Item: 20 Caseworker visits with parents
Performance as Measured in Final Report	59%
Performance as Measured in Baseline/Source Data Period	Baseline: To be determined (for time period of July 1, 2010 – December 31, 2010) Method of Measurement: - ARD OOH Instrument, Question # 69: "Did the frequency of contact with the mother/guardian/kin occur according to Volume 7?" Instructions - Answer "YES" if the minimum Volume VII contact requirements with the mother/guardian/kin were met. - (Program Area 5 cases- At least monthly contact with the mother/guardian/kin, with face-to-face contact occurring every other month.) - (Program Area 4 cases- At least monthly face-to-face or telephone contact with the mother/guardian/kin.) - Answer "NO" if the frequency of contact with the mother/guardian/kin did not meet Volume 7 requirements. - Answer "NA" if the mother/guardian/kin parental rights have been terminated, her whereabouts are unknown, she is deceased and there is no substitute legal guardian, there is a judicial determination that the mother/s/guardian/s/kin's involvement is contrary to the child/youth's safety or best interests, the Court has ordered that no appropriate treatment plan can be developed for the mother/guardian/kin, or the Court has relieved or dismissed the mother/guardian/kin from her treatment plan. Also answer "NA" if a motion for TPR has been filed or until Return Home is no longer the primary permanency goal. Intent: To determine if the frequency of contact with the mother occurred according to Volume 7 rules. NOTE: Note in comments if the caseworker documents that attempts were made but the mother/guardian/kin was not cooperative. NOTE: Note in comments if failed attempts are documented.

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NOTE: Face-to-face contacts with mother/guardian/kin are required for PA4 cases at least every other month.

NOTE: If contacts by a county internal treatment team are being considered as the required contact with the mother/guardian/kin, the county internal treatment team records of contact must be available for the review.

NOTE: Email correspondence is not an acceptable form of contact for purposes of answering this question.

NOTE: If the child/youth is living with relatives and the plan is for the child/youth to return home to the mother/quardian/kin, contact should be with both the relative caregivers and the mother/quardian/kin.

NOTE: Monthly contact with the parent must occur until a motion for TPR has been filed or until Return Home is no longer the primary permanency goal.

NOTE: Contacts can be made by any member of the treatment team.

NOTE: If the reviewer is answering the frequency question, the content question must be answered.

ARD OOH Instrument, Question #70: Was the quality of contacts with the mother/guardian/kin sufficient to address issues pertaining to the safety, permanency, and well-being of the child/youth and to promote achievement of case goals?"

- Answer "YES" if there is documentation that the contacts made by the primary caseworker, specified visitation
 worker, or supervisor with the mother/guardian/kin focused on issues pertinent to case planning, service delivery,
 goal attainment, and safety for every month in which contact was made.
- Answer "NO" if there is no documentation that that the contacts made by the primary caseworker, specified
 visitation worker, or supervisor with the mother/guardian/kin, focused on issues pertinent to case planning, service
 delivery or goal attainment. For this answer response, if there is more than one contact in the month, the sum of
 contacts in each month needs to include sufficient content.
- Answer "NA" if the mother/guardian/kin parental rights have been terminated, her whereabouts are unknown, she is deceased and there is no substitute legal guardian, there is a judicial determination that the mother/guardian/kin's involvement is contrary to the child/youth's safety or best interests, the Court has ordered that no appropriate treatment plan can be developed for the mother/guardian/kin, or the Court has relieved or dismissed the mother/guardian/kin from her treatment plan. Also answer "NA" if a motion for TPR has been filed or until Return Home is no longer the primary permanency goal.

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Intent: The reviewer is assessing the quality of contacts with the mother as it pertains to safety, permanency, and wellbeing and if the quality of contact promotes achievement of case goals.

NOTE: Face-to-face contacts with mother/quardian/kin are required for PA4 cases at least every other month.

NOTE: Answer this question for adult caregiver/guardian/kin in the household AND the parent(s) being considered as a placement option for the child/youth, AND other caregiver/guardian/kin and parent who are on the treatment plan.

NOTE: Monthly contact with the parent/guardian/kin must occur until a motion for TPR has been filed or until Return Home is no longer the primary permanency goal.

NOTE: If you are answering the frequency question, you must answer the content question.

ARD OOH Instrument, Question # 71: "Did the frequency of contact with the father/guardian/kin occur according to Volume 7?"

- Answer, "YES" if the minimum Volume VII contact requirements with the father/guardian/kin were met.
 - (Program Area 5 cases- At least monthly contact with the father/guardian/kin, with face-to-face contact occurring every other month.)
 - (Program Area 4 cases- At least monthly face-to-face or telephone contact with the father/guardian/kin.)
- Answer "NO" if the frequency of contact with the father/guardian/kin did not meet Volume 7 requirements.
- Answer "NA" if the father/guardian/kin parental rights have been terminated, his whereabouts are unknown, he is deceased and there is no substitute legal guardian, there is a judicial determination that the father/guardian/kin's involvement is contrary to the child/youth's safety or best interests, the Court has ordered that no appropriate treatment plan can be developed for the father/guardian/kin, or the Court has relieved or dismissed the father/guardian/kin from his treatment plan. Also answer "NA" if a motion for TPR has been filed or until Return Home is no longer the primary permanency goal.

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Intent: To determine if the frequency of contact with the father occurred according to Volume 7 rules.

Note in comments if the caseworker documents that attempts were made but the father/guardian/kin was not cooperative.

NOTE: Note in comments if failed attempts are documented.

NOTE: Face-to-face contacts with father/guardian/kin are required for PA4 cases at least every other month.

NOTE: If contacts by a county internal treatment team are being considered as the required contact with the father/quardian/kin, the county internal treatment team records of contact must be available for the review.

NOTE: Email correspondence is not an acceptable form of contact for purposes of answering this question.

NOTE: If the child/youth is living with relatives and the plan is for the child/youth to return home to the father/guardian/kin, contact should be with both the relative caregivers and the father/guardian/kin.

NOTE: Monthly contact with the parent/guardian/kin must occur until a motion for TPR has been filed or until Return Home is no longer the primary permanency goal.

NOTE: Contacts can be made by any member of the treatment team.

NOTE: If the reviewer answers the frequency question, the content question must be answered.

ARD OOH Instrument, Question #72: "Was the quality of contacts with the father/guardian/kin sufficient to address issues pertaining to the safety, permanency, and well-being of the child/youth and to promote achievement of case goals?"

- Answer "YES" if there is documentation that monthly contact with the father/guardian/kin focused on issues
 pertinent to case planning, service delivery, goal attainment, and safety for every month in which contact was
 made.
- Answer "NO" if there is no documentation that that the monthly contacts made by the primary caseworker, specified visitation worker, or supervisor with the father/guardian/kin, focused on issues pertinent to case planning, service delivery or goal attainment. For this answer response, if there is more than one contact in the month, the sum of contacts in each month needs to include sufficient content.

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• Answer "NA" if the father/guardian/kin parental rights have been terminated, his whereabouts are unknown, if he is deceased and there is no substitute legal guardian, there is a judicial determination that the father/guardian/kin's involvement is contrary to the child/youth's safety or best interests, the Court has ordered that no appropriate treatment plan can be developed for the father/guardian/kin, or the Court has relieved or dismissed the father/guardian/kin from his treatment plan. Also answer "NA" if a motion for TPR has been filed or until Return Home is no longer the primary permanency goal.

Intent: The reviewer is assessing the quality of contacts with the father as it pertains to safety, permanency, and wellbeing and if the quality of contact promotes achievement of case goals.

NOTE: Face-to-face contacts with father/guardian/kin are required for PA4 cases at least every other month.

NOTE: Answer this question for adult caregiver/guardian/kin in the household AND the parent being considered as a placement option for the child/youth, AND other caregiver/guardian/kin and parent who are on the treatment plan.

<u>MOTE:</u> Monthly contact with the parent/guardian/kin must occur until a motion for TPR has been filed or until Return Home is no longer the primary permanency goal.

NOTE: If the reviewer answers the frequency question, the content question must be answered.

ARD In-Home Instrument Question #4: "Did the frequency of contact with the caregiver/guardian/kin occur according to Volume 7?"

- Answer "Yes" if the minimum Volume VII contact requirements with the caregiver/guardian/kin were met.
 - (Program Area 5 cases- At least monthly contact with the parent, parent surrogate or guardian, with face-to-face contact occurring every other month.)
 - (Program Area 4 cases- Face-to-face contacts with caregiver/guardian/kin are required for PA4 cases at least every other month.)
- Answer "No" if the frequency of contact with the caregiver/quardian/kin did not meet Volume 7 requirements.

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"NA" should not be used.

Intent: To determine if the frequency of contact with the caregiver/guardian/kin occurred according to Volume 7 rules.

- NOTE: Note in comments if the caseworker documents that attempts were made but the parent(s) were not cooperative.
- NOTE: Note in comments if failed attempts are documented.
- NOTE: Face-to-face contacts with caregiver/guardian/kin are required for PA4 cases at least every other month.
- <u>NOTE:</u> If contacts by a county internal treatment team are being considered as the required contact with the caregiver/guardian/kin, the county internal treatment team records of contact must be available for the review.
- NOTE: Email correspondence is not an acceptable form of contact, for purposes of answering this question.
- NOTE: Answer this question based on who the child/youth's permanent caregiver is planned to be. For example if the child is placed with a relative through temporary custody, but plans on returning home to the parent, answer this question based on contact with the parent. If the child/youth's guardian is a relative/kin/guardian, and the child/youth will not be returning to the parent(s), then answer this question based on the relative/kin/guardian. If it is clear that the child youth will be returning to the mother, and not the father (or vice versa), look for contact with the parent to whom the child will be returning to, only. If the it is not clear which parent the child will be returning to, and both parents have a treatment plan, look for monthly contact with both parents. (8/26/10)

ARD In-Home Instrument, Question #7: "Was the quality of contacts with the mother/guardian/kin sufficient to address issues pertaining to the safety, permanency, and well-being of the child/youth and to promote achievement of case goals?"

Instructions

Answer "**Yes**" if there is documentation that the agency personnel contact with the mother/guardian/kin focused on issues pertinent to case planning, service delivery, goal attainment, and safety.

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- Answer "No" if there is no documentation that agency personnel contact with the mother/guardian/kin focused on
 issues pertinent to case planning, service delivery or goal attainment. For this answer response, if there is more
 than one contact in the month, the sum of contacts in each month needs to include sufficient content.
- Answer "NA" if the mother/guardian/kin parental rights have been terminated, her whereabouts are unknown, if she is deceased and there is no substitute legal guardian, if there is a judicial determination that the mother's involvement is contrary to the child's/youth's safety or best interests, if the Court has ordered that no appropriate treatment plan can be developed for the mother, or if the Court has relieved or dismissed the mother from her treatment plan. Also answer "NA" if no contact is made, and add a comment.

Intent: The reviewer is assessing the quality of contacts with the mother as it pertains to safety, permanency, and wellbeing and if the quality of contact promotes achievement of case goals.

NOTE: Face-to-face contacts with mother/guardian/kin are required for PA4 cases at least every other month.

NOTE: Answer this question based on the contact that IS made. If no contact is made, answer "NA."

NOTE: Answer this question based on who the child/youth's permanent caregiver is planned to be. For example if the child is placed with a relative through temporary custody, but plans on returning home to the parent, answer this question based on contact with the parent. If the child/youth's guardian is a relative/kin/guardian, and the child/youth will not be returning to the parent(s), then answer this question based on the relative/kin/guardian. If it is clear that the child youth will be returning to the mother, and not the father (or vice versa), look for contact with the parent to whom the child will be returning to, only. If the it is not clear which parent the child will be returning to, and both parents have a treatment plan, look for monthly contact with both parents. (8/26/10)

ARD In-Home Instrument, Question #8: "Was the quality of contacts with the father/guardian/kin sufficient to address issues pertaining to the safety, permanency, and well-being of the child/youth and to promote achievement of case goals?"

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- Answer "Yes" if there is documentation that agency personnel contact with the father/guardian/kin focused on issues pertinent to case planning, service delivery, goal attainment, and safety.
- Answer "No" if there is no documentation that agency personnel contact with the father/guardian/kin focused on
 issues pertinent to case planning, service delivery or goal attainment, and safety. For this answer response, if
 there is more than one contact in the month, the sum of contacts in each month needs to include sufficient
 content.
- Answer "NA" if the father/guardian/kin parental rights have been terminated, his whereabouts are unknown, if he is deceased and there is no substitute legal guardian, if there is a judicial determination that the father's involvement is contrary to the child's/youth's safety or best interests, if the Court has ordered that no appropriate treatment plan can be developed for the father, or if the Court has relieved or dismissed the father from her treatment plan. Also answer "NA" if no contact is made, and add a comment.

Intent: The reviewer is assessing the quality of contacts with the father as it pertains to safety, permanency, and wellbeing and if the quality of contact promotes achievement of case goals.

NOTE: Face-to-face contacts with father/guardian/kin are required for PA4 cases at least every other month.

NOTE: Answer this guestion based on the contact that IS made. If no contact is made, answer "NA."

NOTE: Answer this question based on who the child/youth's permanent caregiver is planned to be. For example if the child is placed with a relative through temporary custody, but plans on returning home to the parent, answer this question based on contact with the parent. If the child/youth's guardian is a relative/kin/guardian, and the child/youth will not be returning to the parent(s), then answer this question based on the relative/kin/guardian. If it is clear that the child youth will be returning to the mother, and not the father (or vice versa), look for contact with the parent to whom the child will be returning to, only. If the it is not clear which parent the child will be returning to, and both parents have a treatment plan, look for monthly contact with both parents. (8/26/10)

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Method of Measuring Improvement											
Renegotiated Improvement Goal											
Status (Enter the current quarter measurement for the reported quarter.)	Q1	Q2	Q3	Q4	Q5	Q6	Q7	Q8	Q9	Q10	Q11